



Route 2A* P.O. Box 98* Littleton, MA 01460
(978) 486-8988

Dear Valued Customer,

We wanted to take this opportunity to Thank You for your loyalty and patience during these unprecedented times. Donelan's Supermarkets is taking the Covid-19 Virus very seriously. Most importantly, our priority is the health and safety of our associates and customers. We are in direct contact with local Board of Health officials and we are following the guidelines of the C.D.C. Additionally, Donelan's is advised by the Food Marketing institute and the Massachusetts Food Association and we receive daily updates from these organizations. With this in mind, we have enhanced our cleaning and sanitation procedures along with having hand sanitizer and wipes available for our associates in "high touch" areas of the store. We have suspended some food service operations and stopped all product samplings. We will monitor up to date events and continue to offer a safe food environment.

We also wanted to address the unprecedented challenges to the food supply. Donelan's associates are working tirelessly to put food on our shelves as fast as humanly possible. Our associates have been extraordinary in their efforts to bring food to our valued customers. Currently, deliveries are running 24 hours behind and "out of stock" levels are extremely high. We are in direct contact with our suppliers and doing everything possible to expedite deliveries to our stores. Due to product shortages, we have made the difficult decision to stop our weekly advertising. The supply of advertised items simply cannot be filled. We will continue to run items on sale based on the product availability in order to continue to bring our customers value. We will resume our weekly ads as soon as it is possible.

Most importantly, all of us at Donelan's want to wish you and your family health and safety during this difficult time.